

## **Mental Health Commission Approved Centre Inspection Reports**

Below you will find a number of Inspection Reports published by the Mental Health Commission.

### **The Approved Centres reported on are:**

1. O'Casey Rooms, Fairview Community Unit  
[http://www.mhcirl.ie/File/2015-Inspection-Reports/OCaseyRooms\\_ir2015.pdf](http://www.mhcirl.ie/File/2015-Inspection-Reports/OCaseyRooms_ir2015.pdf)
2. Eist Linn Child and Adolescent In-Patient Unit  
[http://www.mhcirl.ie/File/2015-Inspection-Reports/EistLinn\\_ir2015.pdf](http://www.mhcirl.ie/File/2015-Inspection-Reports/EistLinn_ir2015.pdf)
3. Phoenix Care Centre, Grangegorman  
[http://www.mhcirl.ie/File/2015-Inspection-Reports/PhoenixCareCentre\\_ir2015.pdf](http://www.mhcirl.ie/File/2015-Inspection-Reports/PhoenixCareCentre_ir2015.pdf)
4. Centre for Mental Health Care & Recovery, Bantry General Hospital  
[http://www.mhcirl.ie/File/2015-Inspection-Reports/CforMHCR\\_Bantry\\_ir2015.pdf](http://www.mhcirl.ie/File/2015-Inspection-Reports/CforMHCR_Bantry_ir2015.pdf)
5. Central Mental Hospital  
[http://www.mhcirl.ie/File/2015-Inspection-Reports/CMH\\_ir2015.pdf](http://www.mhcirl.ie/File/2015-Inspection-Reports/CMH_ir2015.pdf)

Every Approved Centre registered by the Mental Health Commission must under law be inspected at least once a year. During each inspection the Approved Centre is assessed against all regulations, rules and codes of practice and Section 4 of the Mental Health Act 2001. A Judgement Support Framework has been developed as a guidance document to legislative requirements for Approved Centres. The Framework incorporates national and international best practice under each relevant section of the legislative requirements. In addition, the Inspectorate may inspect any mental health service.

Link below to approved centre inspection report documents on the Mental Health Commission website:

[http://www.mhcirl.ie/Inspectorate\\_of\\_Mental\\_Health\\_Services/AC\\_IRs/](http://www.mhcirl.ie/Inspectorate_of_Mental_Health_Services/AC_IRs/)

Link below to other mental health service inspection report documents on the Mental Health Commission website:

[http://www.mhcirl.ie/Inspectorate\\_of\\_Mental\\_Health\\_Services/Other\\_MHS\\_Inspection\\_Reports/](http://www.mhcirl.ie/Inspectorate_of_Mental_Health_Services/Other_MHS_Inspection_Reports/)

## 1 O'Casey Rooms, Fairview Community Unit

### Conditions attached, and an update on Conditions status – if any.

There were no conditions attached to the registration of this approved centre at the time of inspection.

### Areas of compliance rated Excellent on this inspection

Regulation/Rule/Act/Code
Regulation 4 Identification of Residents
Regulation 5 Food and Nutrition
Regulation 6 Food Safety
Regulation 7 Clothing
Regulation 10 Religion
Regulation 11 Visits
Regulation 13 Searches
Regulation 15 Individual Care Plan
Regulation 19 General Health
Regulation 24 Health and Safety
Regulation 30 Mental Health Tribunals
Regulation 31 Complaints Procedure
Regulation 32 Risk Management Procedures
Regulation 33 Insurance
Regulation 34 Certificate of Registration
Code of Practice on Notification of Deaths and Incident Reporting

### Outstanding issues from previous inspection

The previous inspection of the approved centre on 18 February 2014 identified the following areas that were not fully compliant:

Regulation/Rule/Act/Code	Inspection Findings 2015
Regulation 22 Premises	Not Compliant
Regulation 27 Maintenance of Records	Not Compliant

### Non-compliant areas on this inspection

Regulation/Rule/Act/Code	Risk Rating
Regulation 21 Privacy	Moderate
Regulation 22 Premises	Moderate
Regulation 23 Ordering, Prescribing, Storing and Administration of Medicines	Moderate
Regulation 27 Maintenance of Records	Moderate
Regulation 29 Operating Policies and Procedures	Low
Rules Governing the Use of Mechanical Means of Bodily Restraint	High
Code of Practice on the Use of Physical Restraint in Approved Centres	Low
Code of Practice on Admission, Transfer and Discharge to and from an Approved Centre	Moderate

## 2 Eist Linn Child and Adolescent In-Patient Unit

### Conditions attached, and an update on Conditions status – if any.

There were no conditions attached to the registration of this approved centre at the time of inspection.

### Areas of compliance rated Excellent on this inspection

Regulation/Rule/Act/Code
Regulation 5: Food and Nutrition
Regulation 6: Food Safety
Regulation 7: Clothing
Regulation 9: Recreational Activities
Regulation 11: Visits
Regulation 13: Searches
Regulation 15 Individual Care Plan
Regulation 16: Therapeutic Services and Programmes
Regulation 17: Children's Education
Regulation 21: Privacy
Regulation 24: Health and Safety
Regulation 28: Register of Residents
Regulation 32: Risk Management Procedures
Regulation 33: Insurance
Regulation 34: Certificate of Registration
Code of Practice on the use of Physical Restraint in Approved Centres
Code of Practice on the Admission of Children
Code of Practice on Notification of Deaths and Incident Reporting
Code of Practice on People with Intellectual Disabilities
Code of Practice on Admission, Transfer, Discharge to and from an Approved Centre

### Outstanding issues from previous inspection

The previous inspection of the approved centre on 12 June 2014 identified the following areas that were not fully compliant:

Regulation/Rule/Act/Code	Inspection Findings 2015
Regulation 13: Searches	Compliant
Regulation 20: Provision of Information to Residents	Compliant
Regulation 21: Privacy	Compliant
Regulation 22: Premises	Compliant
Regulation 23: Ordering, Prescribing, Storing and Administration of Medicines	Not Compliant
Regulation 24: Health And Safety	Compliant
Regulation 25: Use of Closed Circuit Television	Compliant
Regulation 27: Maintenance of Records	Compliant
Regulation 29: Operating Policies and Procedures	Compliant

### Non-compliant areas on this inspection

Regulation/Rule/Act/Code	Risk Rating
Regulation 23: Ordering, Prescribing, Storing and Administration of Medicines	Low

The approved centre was requested to provide Corrective and Preventative Actions (CAPAs) for areas of non-compliance and these are included in the full report, in the relevant areas.

### 3 Phoenix Care Centre, Grangegorman

#### Conditions attached, and an update on Conditions status – if any.

There were no conditions attached to the registration of this approved centre at the time of inspection.

#### Areas of compliance rated Excellent on this inspection

Regulation/Rule/Act/Code
Regulation 4 Identification of Residents
Regulation 6 Food Safety
Regulation 8 Residents' Personal Property and Possessions
Regulation 9 Recreational Activities
Regulation 11 Visits
Regulation 14 Care of the Dying
Regulation 15 Individual Care Plan
Regulation 16 Therapeutic Services and Programmes
Regulation 19 General Health
Regulation 20 Provision of Information to Residents
Regulation 24 Health and Safety
Regulation 26 Staffing
Regulation 27 Maintenance of Records
Regulation 31 Complaints Procedure
Regulation 32 Risk Management Procedures
Regulation 33 Insurance
Regulation 34 Certificate of Registration
Code of Practice on the Notification of Deaths and Incidents
Code of Practice on Admission, Transfer and Discharge to and from Approved Centres

#### Outstanding issues from previous inspection

The previous inspection of the approved centre on the 5 and 6 August 2014 identified the following areas of non-compliance:

Regulation/Rule/Act/Code	Inspection findings 2015
Regulation 13 Searches	Compliant
Regulation 15 Individual Care Plan	Compliant
Regulation 19 General Health	Compliant
Regulation 21 Privacy	Compliant
Regulation 22 Premises	Non-compliant
Regulation 23 Ordering, Prescribing, Storing and Administration of Medicines	Compliant
The Use of Seclusion	Non-compliant
Code of Practice on the Use of Physical Restraint	Compliant
Code of Practice on the Notification of Deaths and Incident Reporting	Compliant
Code of Practice on Admissions, Transfer and Discharge	Compliant

## Non-compliant areas on this inspection

<b>Regulation/Rule/Act/Code</b>	<b>Risk Rating</b>
Regulation 5: Food and Nutrition	High
Regulation 22: Premises	High
Regulation 28: Register of Residents	Moderate
The Use of Seclusion	Moderate
Consent to Treatment	Moderate

The approved centre were requested to provide CAPAs for areas of non-compliance and these are included in the full report, in the relevant areas.

#### 4 Centre for Mental Health Care & Recovery, Bantry General Hospital

##### Conditions attached, and an update on Conditions status – if any.

There were no conditions attached to the registration of this approved centre at the time of inspection.

##### Areas of compliance rated Excellent on this inspection

Regulation/Rule/Act/Code
Regulation 8: Residents' Personal Property and Possessions
Regulation 9: Recreational Activities
Regulation 15: Individual Care Plan
Regulation 16: Therapeutic Services and Programmes
Regulation 20: Provision of Information to Residents
Regulation 19: General Health
Regulation 27: Maintenance of Records
Regulation 28: Register of Residents
Regulation 29: Operating Policies and Procedures
Regulation 30: Mental Health Tribunals
Regulation 32: Risk Management
Regulation 33: Insurance
Regulation 34: Certificate of Registration
Code of Practice for Mental Health Services on Notification of Deaths and Incident Reporting
Code of Practice on Admission, Transfer and Discharge to and from an Approved Centre

##### Outstanding issues from previous inspection

The previous inspection of the approved centre on 13 June 2014 identified the following areas that were not fully compliant. The compliance rating achieved for each of these in the 2015 inspection is presented below.

Regulation/Rule/Act/Code	Inspection Findings 2015
Admission of Children	N/A

##### Non-compliant areas on this inspection

Regulation/Rule/Act/Code	Risk Rating
Regulation 23: Ordering, Prescribing, Storing & Administration of Medicines	Low
Code of Practice on the use of Physical Restraint in Approved Centres	Moderate

The approved centre was requested to provide Corrective and Preventative Actions (CAPAs) for areas of non-compliance and these are included in the full report, in the relevant areas.

## 5 Central Mental Hospital

### Conditions attached, and an update on Conditions status – if any.

There were no conditions attached to the registration of this approved centre at the time of inspection.

### Areas of compliance rated Excellent on this inspection

Regulation/Rule/Act/Code
Regulation 5 Food and Nutrition
Regulation 9 Recreational Activities
Regulation 11 Visits
Regulation 14 Care of the Dying
Regulation 16 Therapeutic Services and Programmes
Regulation 19 General Health
Regulation 28 Register of Residents
Regulation 31 Complaints
Regulation 32 Risk Management Procedures
Regulation 33 Insurance
Regulation 34 Certificate of Registration

### Outstanding issues from previous inspection

The previous inspection of the approved centre on 19, 20, 21 August 2014 identified the following areas of non-compliance:

Regulation/Rule/Act/Code	Inspection findings 2015
Regulation 6 Food Safety	Non-compliant
Regulation 15 Individual Care Plan	Non-compliant
Regulation 21 Privacy	Non-compliant
Regulation 22 Premises	Non-compliant
Regulation 23 Ordering, Prescribing, Storage and Administration of Medicines	Non-compliant
Regulation 26 Staffing	Compliant

### Non-compliant areas on this inspection

Regulation/Rule/Act/Code	Risk Rating
Regulation 6 Food Safety	Moderate
Regulation 13 Searches	Moderate
Regulation 15 Individual Care Plan	Moderate
Regulation 21 Privacy	Moderate
Regulation 22 Premises	High
Regulation 23 Ordering, Prescribing, Storing and Administration of Medicines	Low
Regulation 25 Use of Closed Circuit Television (CCTV)	Moderate
Section 69: The Use of Seclusion	Moderate

The approved centre had been requested to provide Corrective and/or Preventative Actions (CAPAs) for areas of non-compliance and these are included in the full report, in the relevant areas.